

Slava Primin

(+972) 53-450-38-97 | primin@icloud.com | [LinkedIn](#) |

Professional summary

IT Manager with over 17 years of experience, Proven expertise in leading Tech support services, IT administration, Identity and Access Management (IAM), and SaaS infrastructure management. Adept at managing large-scale budgets and overseeing the full lifecycle of assets and employee management. Holding 8 internationally recognized certifications.

Recent experience

2021– present Wiliot.com - IT Manager, Industry: IoT

- Saved significant budget (NDA) by intelligent license allocation, market research & managing relationships with suppliers.
- Significantly improved layer of IT security with MDM (JumpCloud) and biometric authentication to SaaS systems- IdP (Okta). Allowed access to all corporate SaaS only from trusted devices.
- Working closely with CISO and successfully passed various SOC/SOC2 & ISO Audits.
- Implemented over 50 SaaS integrations with IdP Okta with using SAML, OIDC & SCIM protocols.
- Deployed and lead a technical support service for HQ and 4 branches (US, UK, Portugal & Ukraine).
- Asset and License management.
- Automated onboarding and offboarding procedures.
- Maintained Backup & recovery plan

2007 - 2020 SKP.kz – IT Manager. Almaty, Kazakhstan. IT Outsourcing agency.

- Managing team of 10 people, 1st- 2nd line, field engineers, server support team.
- leading B2B relationships, serving for VIP clients.
- Integration process management: server installations, hypervisors, backup services, SaaS: Office 365, GSuite, AWS EC2 & SES, Grafana, Zabbix.
- Architect Identity management schemas: AD, Azure AD, Radius, VPN

Education

Bachelor of Science, Information Technologies. The University of Central Asia Kazakhstan

Certifications:

Microsoft Certified Systems Associate – 2019. (MCSA Windows 10 track)
2 x MikroTik Certified MCNA & MCRE 2020. (DCHP, Firewall, PPP, BGP, vLan, QoS)
JumpCloud Core Certification - 2021 (MDM, CloudDirectory, SSO, 2FA)
3 x Okta Certified Professional, Administrator, Consultant – 2023-2024 (SSO, SCIM, 2FA)
AWS Certified Cloud Practitioner – 2023 (IAM, EC2, SES, S3)